

## OAL Level 2 NVQ in Modern Furniture Service Repair

Ref: 603/0212/4

### WHO THE QUALIFICATION IS FOR

Modern Furniture Service Repairers' fix a wide range of problems, including damage to furniture, upholstery, beds, mattresses, mechanisms and fittings. They visit customers' premises to inspect items, assess requirements and carry out repairs.

To be a Modern Furniture Service Repairer you should have a hands on approach, with good practical skills, excellent communication skills, an eye for detail and good observational and co-ordination skills. You should have a patient and organised approach, good listening skills and be an ambassador for your company.

The programme is designed to give a wide range of skills appropriate to Modern Furniture Service Repair and will lead to a lifelong trade.

### WHAT IS REQUIRED FROM LEARNERS?

Learners must achieve all mandatory units and at least three optional units. The units are made up of the things you need to know and the things you need to be able to do to carry out your job safely and correctly. These are called Learning Outcomes, and all must be met to achieve the units.

URN	Title	Level	Credit
A/615/0086	Comply with health, safety and environment requirements in the workplace	2	9
K/615/0567	Maintain tools and equipment	2	5
K/615/0889	Work effectively in a team	2	6
M/615/0067	Assess and specify repair requirements	2	7
L/615/0108	Develop customer relationships	2	5
D/615/0713	Provide customers with recommendations	2	5
M/615/0084	Complete reports	2	5
<b>Optional Units - Learners must take at least three units from this group</b>			
T/615/0894	Repair beds and mattress faults	2	10
T/615/0720	Repair flat pack furniture faults	2	10
A/615/0721	Repair furniture faults	2	10
J/615/0723	Repair leather faults	2	10
R/615/0725	Repair upholstery faults	2	10
L/615/0724	Repair/replace mechanism and fittings faults	2	10

Achieving all Mandatory and required Optional units will mean the qualification has been completed and OAL will provide the Certificate with the qualification title. Where a learner has not completed the full qualification and will not go on to do so, a Certificate of Unit Achievement can be issued for the units achieved.

## **ENTRY REQUIREMENTS**

There are no formal entry requirements for learners undertaking this qualification. However, centres must ensure that learners have the potential and opportunity to gain the qualification successfully.

## **AGE RESTRICTIONS**

This qualification is not approved for use by learners under the age of 16 and OAL cannot accept any registrations for learners in this age group.

## **HOW IS THE QUALIFICATION ASSESSED?**

Through a portfolio of evidence which demonstrates the learner has met the required assessment criteria. For the following unit the learner must also pass a multiple choice exam:

- Comply with health, safety and environment requirements in the workplace